



## **Homelessness Winter Services and Shelter Supports in Barrie**

**December 1, 2021 – March 31, 2022**

**CENTRAL SHELTER ACCESS INTAKE LINE: 705-828-3795**

Centralized Shelter Access - is a support for individuals and families experiencing homelessness who require immediate emergency shelter. This winter pilot program includes: coordinated shelter support/placement with family shelters, shelters for single female identified and single men identified, gender fluid individuals and youth 16 years and older. This is a triage, access, and diversion program with collaborating partners of Salvation Army Barrie Bayside Mission, Elizabeth Fry Society Simcoe Muskoka, Youth Haven and Busby Centre. For those who do not have access to a phone please connect with Busby Detour Outreach Team.

**Sheltering agencies can also be contacted directly.**

**Barrie Hotel Shelter Program – Travelodge Location Operates 24/7**

**Busby Intake Line 705-790-7028  
Elizabeth Fry Society Intake Line 705-715-1052**

The Busby Centre and Elizabeth Fry Society Simcoe Muskoka have been operating in partnership on the Hotel Shelter Program since March 20<sup>th</sup>, 2020. Elizabeth Fry Society considers women and gender diverse individuals requiring shelter, who are over the age of 18, for intake. Busby considers adults requiring emergency shelter. Busby and Elizabeth Fry Society intend to urgently expand bed capacity to provide shelter space for 198 individuals per night.

People who utilize our shelter services flow into our program from a variety of sources including; our intake call line(s), outreach, hospital and corrections discharge planning with institutions, police, community partners, etc. We work a diversion and triage model, and consider our most vulnerable individuals first.

3 meals are provided for participants staying in our programs. Breakfast is supplied by each organization, Elizabeth Fry Society provides the lunches, and Salvation Army provides the dinners. The three agencies work together to provide meals for all shelter participants. Both shelter programs operate harm reduction and housing focused programs. We have Harm Reduction supplies on-site and support safety planning for those who are using drugs and alcohol.

Our staff meet with each person staying in our program to work on housing and health plans. We have had many people move from shelter to housing, go to addictions treatment, etc. Our staff assist to facilitate virtual medical, housing, court and other urgent meetings or appointments through access to on-site virtual mediums.



Barrie Hotel Cont...

The following community partners offer on-site support (occasionally this has to be limited during lockdown/outbreak):

- Canadian Mental Health Association
- Paramedicine Program, The County of Simcoe
- Empower Simcoe
- HepCure – Hep C testing, treatment and support
- Listening Post
- Hospice Simcoe (assist with grief support when there is a death in the community)

## The Busby Centre – Outreach Teams

### **Outreach Program**

Our **Detour Street Outreach Team** is providing services 7 days a week with hours of 9am-9pm. This team can be reached at **705-627-7086**, and is connecting with people experiencing unsheltered homelessness through the city of Barrie and area. This team provides brief service housing and harm reduction support as well as more intense case management support for those who are not connected to other supports. They also facilitate medical, corrections and other support appointments virtually out in the community.

Our **Outreach Van** program is providing service from 1-9pm daily. This team can be reached at **705-790-5654**. Daily stops; Spirit Catcher at 1:30pm, 3:00pm at CMHA 15 Bradford Street at 5:30pm, South End Stop: Parking lot at NE corner of Bryne Dr and Caplan Ave (Old Sears) at 7pm and in the front parking lot of 88 Mulcaster at 7:50pm. The rest of the time is by appointment. This team serves individuals and families who are experiencing, or at risk of homelessness. Accessible items include; food, hygiene supplies, seasonal clothing, bedding and linens, tents, tarps, harm reduction supplies, pet food, etc.

### **Drop In/Warming Centre Programs and Services**

#### **88 Mulcaster Street Centre**

**Main line: 705-739-6916**

Our Busby Centre HUB at 88 Mulcaster Street will be open from 7:30am-3pm Monday through Friday for breakfast-to-go items (starting November 15, 2021) and general support, hygiene supplies, seasonal clothing, harm reduction supplies, as well as access to short-term warming space, free showers, and washrooms. This program is also an access point to facilitate medical, corrections and other support appointments virtually. Hours will be increased in December 2021.



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## **Busby Overnight Warming Centre at 88**

If it presents in mid-November/early December 2021 that additional space is required for overnight sheltering, we will open an overnight warming centre at our 88 Mulcaster Street location from 10pm-8am for those experiencing unsheltered homelessness. This is a lower barrier program. Harm reduction supplies available for pick up to the general public during this time.

## **Other Programs and Services**

### **Collingwood Hotel Shelter Program**

Busby is facilitating the COVID shelter response in the Collingwood areas. Similar program as the above Barrie Hotel program however much smaller.

### **Trustee Program**

This is a volunteer Trustee program that assists participants to deposit money into trusteeship bank account and receive brief support with money management. This is a self-directed, case management supported program.

### **Lucy's Place Supportive Housing**

In partnership with Redwood Park Communities, the Busby Centre provides the 24/7 on-site support staff at Lucy's Place Support Housing. This program supports up to 19 residents who had formerly experienced chronic homelessness.

## **Elizabeth Fry Society Simcoe Muskoka**

### **102 Maple Ave Location**

**Main line: 705-725-0613**

We are open at the Elizabeth Fry Society Simcoe Muskoka home location building from 9:00 am -4:00 pm, Monday through Friday for: general support, facilitating access to shelter, hygiene supplies, seasonal clothing (as available), Naloxone kits and access to washrooms.

### **Youth Trustee Program**

**Youth Trustee Intake: 705-794-6226**

Youth aged 16 and 17, who no longer live with a parent or guardian, require a Trustee to access financial benefits through Ontario Works. The Youth Trustee Program, assists with applying for and accessing financial benefits, support to meet Ontario Works program requirements, referrals to other agencies, housing searches, access to the food bank, job readiness, transitional preparation out of the program and other resources.



Elizabeth Fry Society Cont...

### **Post Incarceration Transition Program**

**705-795-0076**

Transitional supports and services to individuals experiencing homelessness when being released from the local Provincial correctional institution, Central North Correctional Centre (CNCC). Program eligibility includes; individuals of any gender, over the age of 18, who identify as having no fixed address when discharging from CNCC into the community of Simcoe County. Post Incarceration Workers will assist individuals in identifying temporary or permanent housing/shelter while connecting participants to community resources to address; housing, mental health, and harm reduction.

### **Salvation Army Barrie Bayside Mission Centre**

**Main Line: 705-728-3737**

#### **Shelter**

Provides shelter to men (19+) and families (with Children 18 & under in their care). We are a housing focused shelter and work with the individual to find suitable housing. In all situation, diversion from shelter program is attempted first. Health care services (paramedics, CMHA, etc) are provided on site for all men in the shelter. Referrals are made for families for any of their health care needs. Each participant is assigned a caseworker and housing access worker to assist in finding suitable housing.

**Intake for men** – based on available beds, first come-first serve – no waiting list.

**Intake for families** – call **705-728-3737 ext. 233** to complete shelter diversion, and speak to caseworker. If diversion can't be done, then intake is either completed or the family put on the waiting list (and connected to services).

#### **In-House programming**

There are programs offered only to residents of the men shelters (i.e., Anger management, conflict resolution, cooking classes, etc.).

#### **Food**

2 meals a day, are provided 7 days a week for lunch and dinner for community members. Lunch is available 12:00 -1:00 pm and Supper is 5:00 pm - 7:00 pm. All meals are served in take-out format. Meals are given out from shelter door during these times. Shelter participants (men) are provided 3 meals a day, plus snack.



Salvation Army Cont...

### **ID Clinic**

Assistance to obtain on Ontario Birth Certificate to low-income individuals. Applications can be completed through OW/ODSP Worker (in-person meeting) or appointment can be made through Laura at ext. 227.

### **Clothing/Household Assistance**

Offered through a voucher program. Appointment to be made with Laura at ext. 227 for a voucher to be redeemed at the Salvation Army Thrift Store. Immediate needs are sometimes met with supplies at the Centre. This includes winter coats. Socks can be asked for at shelter door and provided while supplies last.

### **Christmas Assistance**

Food & toy hampers are provided after Christmas Cheer is done, usually the couple of days leading up to Christmas. This is for people who missed or did not qualify for Christmas Cheer. All inquiries can be directed to Laura at ext. 227.

### **Income Tax Clinic**

The Income Tax Clinic normally runs in March/April. It is still being explored as a possible program for 2022, but will depend on volunteers' availability.

## **Youth Haven**

**22 Wellington Street East, Barrie**

**705-739-7616**

Youth Haven provides **emergency housing** and individualized wrap-around supports to youths between the ages of 16-24. Youth Haven is staffed 24 hours, 365 days a year for any youth who needs assistance. Youth Haven's house currently features 13 beds that can safely shelter anyone facing homelessness and in need of shelter.

**Youth Haven Transitional Housing, 46 Toronto Street, Barrie**

**705-739-7686**

In addition to our emergency shelter, Youth Haven provides a **Transitional Housing Program** offering 11 off-site transitional beds to youth who may require extra time and skill development to become successful adults in our community. Our transitional housing program helps our young people in-need develop real life skills in a supportive and caring environment, giving them the tools needed to succeed in their own home. **Please note: In times of extreme cold weather, our transitional house can be used for a warming centre during the day. COVID-**



Youth Haven Cont...

**19 protocols will be in place to ensure the safety of those using our facility, our residents and our staff.**

**Youth Haven Outreach Services**

**For inquiries, please contact 705-817-1148**

Our **Outreach counselling and support services** are offered to youth between the ages of 16-24 and their families throughout the County of Simcoe with offices in Barrie, Orillia, South Simcoe and Midland. Some of these services include:

1. 1:1 counselling support for those experiencing a wide range of identified issues including (but not limited to) emotional support, anger management, self esteem, healthy relationships, substance use, etc.
2. Support for parents/caregivers
3. Employment and Education support
4. Advocacy
5. Court support
6. Housing support

### **Barrie Area Resource numbers:**

Busby main line: 705-739-6916

Detour Walking Outreach: 705-627-7086

Mobile Van Outreach: 705-790-5654

Canadian Mental Health Association: 705-726-5033

Empower Simcoe Housing Resources: 705-739-0485

#### **Barrie Shelter Numbers:**

Busby Shelter intake 705-790-7028

Elizabeth Fry (Shelter for women) 705-715-1052

Youth Haven (Shelter for under 24 yrs old) 705-739-7616

Salvation Army (Shelter for men & families) 705-728-3737

Women and Children's Shelter 705-728-2544

John Howard Society Warming Centre 705-817-0250



## Barrie Winter Plan Overview

Winter Central Intake Line: 705-828-3795

Legend \*ADL's = Activities of Daily Living

Shelters/Warming Centres				
Program and/or Service	Available	Food Provision	Basic Expectations	Staffing Criteria
<b>Busby &amp; Elizabeth Fry Shelter Combined capacity 178 spaces</b> Busby Intake Assessment & Information 705-828-3795 Efry Intake Assessment & Information 705-715-1052	24 access for participants in program	3 meals and 2 snacks provided	-must be able to follow COVID protocols -must be able to meet ADL's	1:10
<b>Busby Respite Beds at shelter</b> Capacity up to 20 spaces Busby Intake Assessment & Information 705-828-3795	8:30pm-7am Staggered intake times between	Breakfast and snacks provided	-must be able to follow COVID protocols -must be able to meet ADL's	1:6
<b>88 Mulcaster HUB Warming and Resources Centre</b> <i>Capacity up to 9 spaces</i> <i>Tentative Start date of Dec 15, 2021</i> <i>88 Mulcaster Street, Barrie 705 739 6916</i>	Day hours 8am-3pm Overnight 9pm-7am Will remain open 24/7 during extreme weather	Breakfast and snacks	-must be able to follow COVID protocols -must be able to meet ADL's -access for those who are unable/unwilling to access shelter	1:4 (to manage flow)
<b>The Salvation Army</b> <i>Capacity 32 men and 12 families</i> <i>16 Bayfield Street, Barrie 705 728 3737</i>	24 access for participants in program	3 meals and 2 snacks provided	-must be able to follow COVID protocols -must be able to meet ADL's -Men 19+	
<b>Youth Haven</b> <i>Capacity 13 spaces</i> <i>20-22 Wellington Street, Barrie 705 739 7616</i> <i>Youth Warming Morton House: 46 Toronto St, Barrie</i>	24 access for participants in program care packages given out to unsheltered or newly house youth	3 meals and snacks provided	-must be able to follow COVID protocols -must be able to meet ADL's -abstinence program 16-24	
<b>John Howard Society of Simcoe and Muskoka &amp; Gilbert Centre Services and Warming Centre</b> Capacity 12 Trinity Anglican Church, 24 Collier Street, Barrie	Monday to Friday 9am-5pm	Snacks	-require COVID screening -agreement to abide by COVID protocols	1:6
<b>John Howard Society of Simcoe and Muskoka &amp; Gilbert Centre Services and Warming Centre</b> Capacity 6 20 Ann Street South, Barrie	7 days a week 8pm-7am Sat & Sun 12-4pm	Snacks	-require COVID screening -agreement to abide by COVID protocols	1:3

### Street Outreach

<b>Busby Mobile Outreach</b> Homeless or at imminent risk of homelessness	8am-6pm 7 days a week	Food to go and sustainable food	Masking and distancing	N/A
<b>Busby Detour Outreach Team</b> <i>Serving those experiencing unsheltered homelessness -supporting encampments who are not coming in during the winter with life saving supplies and harm reduction planning with the elements</i>	Various hours early mornings and later evenings up until 10pm	Food to go and sustainable food support to encampments	Masking and distancing	N/A