

## Simcoe Manor: Family Council

### Minutes of Meeting

July 7, 2021

**Present:** Rosa Athanassoulis (Programs and Support Service Supervisor), Sandi Nemenyi, Monica Duggan, Louise Laquerre, Susan Calder, Connie Strachan-Kowalski, Heidi, Linda Davies, Paula Strachan, April Lawson – Volunteer Coordinator, Stacey Mackenzie – Director of Care

**Welcome:** Susan Calder

#### **April Lawson: County Homes Volunteer Coordinator**

- volunteers are compassionate, caring people
- virtual volunteers – engage residents with music, chat, art, etc.
- in person volunteers – wear scrubs provided by Simcoe Manor, have rapid antigen test upon entry into home, cohort in units, i.e., in one unit per day as staff does, supported by program staff
- April must have copy of vaccination status
- 1:1 involvement with residents
- require recent police check, IPAC training, volunteer information session
- April can be contacted at [april.lawson@simcoe.ca](mailto:april.lawson@simcoe.ca) or 750 790-3915 – also can be contacted through County website
- at the present time, Simcoe Manor has 60 volunteers

#### **Stacey Mackenzie” Director of Care**

- bathing for residents has returned to normal routine – tub baths and showers twice a week
- personal care twice a day – morning and night
- shampoo caps are used to clean hair when baths and showers are not available
- if resident refuses bath/shower, staff will make continued requests, then use Behavioral Support Team to find out reason for refusal and work on solution for response that is suitable for individual resident
- toileting schedules are part of each resident’s Individual Care Plan – schedules also depend on level of cognition of resident – voiding trackers are also used for residents
- clothing is washed every day – turnover for laundry is every 24 hours – if resident prefers to wear same clothes daily, Behavioural Support Team might become involved to determine reasoning and best solution for resident
- foot care – Covid caused reduction in footcare service – another footcare nurse has been added to staff – footcare occurs approximately every 6 weeks
- application process to become resident of Simcoe Manor - physical, emotional, behavioural assessment complete at community level LHIN (Local Health

Integration Network) and entered into HPG (Health Partner Gateway) – Stacey checks HPG – lists of applicants are kept by LHIN as potential residents

- currently, 94% of residents are fully vaccinated, 98% of staff are fully vaccinated
- comment – family handbook needs to be updated, e.g., current staff names and roles and current expectations for families/visitors – Stacey will follow up for the handbook
- please contact Stacey immediately with any concerns
- Town Hall on Wednesday July 7<sup>th</sup> about antibody study involving Simcoe Manor

### **Approval of Minutes – June 2, 2021**

Approved by Connie Strachan-Kowalski

Seconded by Sandi Nemenyi

Rosa will check when Family Council can resume meetings inside Simcoe Manor in future

### **Terms of Reference – reviewed with Susan Calder**

- Family Council working together to assist group interests of families for their residents
- Treasurer Paula Strachan will keep Family Council account open for future fundraising

### **Family Satisfaction Survey – Rosa Athanassoulis**

- page 8 – re: languages of communication for residents – staff can use picture boards through Google – staff can act as translators
- survey should be available in both official languages but also available to be inclusive in other languages as residents/families are becoming more diverse
- gender identification - #36 – also broaden inclusivity and provide all gender ID options
- question – has there been any thought about providing a unit for women only? – Jane Sinclair, County Manager will discuss at September's meeting
- future construction looking toward a more home-like environment
- Montessori for residents with dementia – program team has Montessori training – Montessori is slowly being re-introduced
- is it possible to tour Georgian Village (on which new construction is being modelled)? – video tour is available on County website at Georgian Village link

### **Goals for 2021-2022 – Family Council members and Rosa A.**

- Obie table – produced by Advantage company
- offered at discounted price of \$4000 by Lucynt – money has been raised – Rosa is investigating purchase
- Scheinberg Relief Fund - \$7000 – Manor was not selected for funding
- activities slowly being re-introduced – ice-cream truck, bus country drives
- some residents do not have comfort accounts to pay for their activity choices

- past fundraisers – plant sale

***Please reflect on goals and fundraising possibilities for our August meeting***

**Home Updates – Rosa Athanassoulis**

- Alliston Rotary donated 8 tablets for use by residents
- new bus now being used increasingly – country drives, ice-cream stops, picnics
- barbecues for staff and residents have resumed
- family portal – upload pictures for/of residents – see activity involvement of residents – memo will be going to families when portals are ready for access
- visiting – online booking system lets Manor monitor numbers of people visiting – outdoor visits are one hour from 10 A.M. to 7 P.M. – 6 outdoor visiting stations – number of indoor visits will be increasing
- walk-in indoor visits still not available

**New Business**

- fundraising
- Family Council goals for 2021-2022
- Family Council bank account

**Meeting adjourned – 4:45 P.M.  
Approved by Sandi Nemenyi**

***Next meeting  
August 4, at 3 P.M.  
Via Microsoft Teams***