

Social Work Services



How to make a referral

Common reasons for referrals

Social work services for...

Residents & Families

Anyone can make a referral 24/7 by calling, texting or emailing the social worker directly.
Residents and Families can also ask any staff member to have the social worker contact them
Staff have the added ability to make a referral in Point Click Care

Staff

Staff can call Employee Assistance Program, Homewood for 24/7 support
1 800 663-1142
Managers can also access Homewood's "Key Person Support Line" to get advice about staff they may be concerned about
County of Simcoe Social Work provides peer-to-peer coaching and support to get linked with Homewood via phone, text, email and/or videochat

Anxiety, depression, suffering, coping with change, loneliness, boredom, death/loss, sickness, understanding dementia, alcoholism, drug abuse, mental health disorders, someone's changing capacity, need something you don't have, in financial trouble, advocacy, **not sure what to do about something or who else to ask...connect with the social worker**



Referrals are prioritized based on **RISK** level
(roaming that is harmful, imminent risk to self or others, self-neglect, kinship relational issues)

Melody Irwin BSW, RSW
705 627-4658

melody.irwin@simcoe.ca