



Update 9.0 – 2 May 2021

## Simcoe Manor COVID-19 Outbreak – Update

Dear Family and Friends,

Our case count at Simcoe Manor remains stable with no additional staff or resident tests outstanding. The Simcoe Muskoka District Health Unit has now confirmed that, after further testing, our most recent staff positive cases have both tested negative for a variant of concern (VOC). Given the prevalence of VOC cases in our region, this is a relief to all.

Given the stability of the outbreak, our next communication is scheduled for early next week.

### Confirmed Case Update: (Outbreak Declared April 12)

Simcoe Manor status update	As of May 2, 2021
Total # of active resident cases	2
Total # of resolved resident cases	2
Total # of active staff cases	2
Total # of resolved staff cases	1
Total case count (residents + staff) since April 12	7
Total # of resident home areas (units) in Outbreak	1

### Testing Update

- Residents placed in contact droplet isolation precautions on the Essa, Nottawasaga, and Innisfil Units are being tested with the standard PCR test today, Sunday, May 2<sup>nd</sup>
- All staff are required to take part in the mandatory PCR testing on Monday, May 3<sup>rd</sup>
- Residents on the Adjala Unit will also undergo PCR swabbing on Monday, May 3<sup>rd</sup>

### Long-Term Care and Seniors Service Staffing Terminology

In our update emails and family town hall meetings, we often share information regarding staffing levels within our homes, including prior to the pandemic and when a home is in outbreak. We thought it might be helpful to provide more details on what these terms mean.

Please remember that decision-making on staffing levels is determined by multiple variables, including rate of infection, number of resident care units involved, etc., and the health and safety of our residents and staff is always at the forefront of any direction we take.

- **Core Baseline** is approved staffing levels by resident care unit and by each category of staff during normal operation to ensure resident care can be appropriately achieved. These staffing levels can change based on resident care needs on the unit (some units may require additional staff due to increased requirements of the residents on that unit)

- **Pandemic Upstaffing** consists of core baseline staffing (above) plus the increased number of staff needed to compensate for the additional measures taken during a pandemic, i.e. enhanced cleaning, donning and doffing PPE, and increased care needs
- **Outbreak Upstaffing** consists of baseline and pandemic levels plus additional staff to accommodate further precautions put in place when a home goes into outbreak. For example, residents may be in quarantine and unable to leave their rooms requiring one to one support during mealtimes and social and recreational activities. Further, additional staff cohorting may be required on specific units and resident assignments to further limit interactions and the potential for spread.

## 2021 Simcoe Manor New Hires

The County has executed an extensive recruitment campaign to fill vacancies across Long-Term Care and Seniors Services. Between January 1, 2021 and April 26<sup>th</sup> we hired 65 new employees, including two (2) full-time temporary, two (2) full-time permanent, 10 part-time temporary, and one part-time permanent staff member(s) in the following positions at Simcoe Manor:

- Personal Support Workers – 5
- Registered Practical Nurses – 1
- Registered Nurses - 2
- Home Services Assistants - 3
- Dietary Aides - 2
- Environmental Services - 1
- Behaviour Supports - 1

## Staff Vaccination Update

We are pleased to share our staff vaccination rate at Simcoe Manor has now reached 95%. This is a tremendous accomplishment and we couldn't be prouder of our staff!

We hope this helps to answer any questions you might have with regards to how we staff and operate our homes. The safety and well-being of your loved one remain our highest priority, and we will continue to do everything we can to keep them safe and well during these challenging times.

Sincerely,

*Jane*

**Jane Sinclair**

General Manager, Health and Emergency Services, County of Simcoe