

7 July 2021

COVID-19 Update

Dear Family and Friends,

Further to my last communication on June 30, we are pleased to provide details on the further [easing of restrictions](#) to long-term care homes in line with the move to **Step Two** of the government's [Roadmap to Reopen](#).

We have now had an opportunity to review these changes in detail and have updated our policies and procedures to ensure the continued health, safety, and wellbeing of our staff, residents and their loved ones. As of today, Wednesday July 7, 2021, the following changes will take effect in all County of Simcoe Retirement and Long-Term Care homes.

Booking Visits with Residents:

- Each individual visitor must make a separate booking through the booking tool by clicking this link [Book Your Visit](#) * if you need technical support, please call administration at the home for assistance
- Please note, if visiting with two (2) or more individuals, each person must be separately booked in the system due to Public Health contact tracing requirements
- Visiting hours for all Long-Term Care homes (both indoor and outdoor) will be 10:00 a.m. – 8:00 p.m., 7 days/week
- Georgian Residence Retirement Living visiting hours are 8:00 a.m. – 6:30 p.m.
- To ensure physical distancing and adequate IPAC precautions, there may be limited availability at certain times during the day

Outdoor Visits with Residents:

- Each individual visitor must make a separate booking through the booking tool by clicking this link [Book Your Visit](#)
- A visitors' log will be in the main entrance just inside the first set of doors (vestibule) for visitors to sign in and complete our screening tool. The screening tool is posted on large signage directly beside the log book.
- Please use a clean pen from the basket when completing the log book, and place the pen into the "used" pen basket when finished
- If you have any COVID-19 signs or symptoms, please do not visit
- Our staff will bring your loved one outside at the time requested
- Physical distancing must be maintained at all times
- No more than two (2) people are allowed in the vestibule at a time

Indoor visits:

- Each individual visitor must make a separate booking through the booking tool by clicking this link [Book Your Visit](#)
- All indoor visitors will be screened and will participate in antigen testing and must wait for results of this test before visiting
- There is limited seating in the indoor waiting area. You may be asked to wait outside to maintain physical distancing while you wait for your antigen test results.
- Physical distancing must be maintained at all times
- Please arrive approximately 10 minutes prior to your scheduled visit

- You will be given a card to indicate your vaccine status to ensure that our staff are able to determine your ability to have close contact with our residents
- All indoor visitors will be asked about their immunization status
- As a reminder, only visitors who show documentation that they are fully immunized may have close contact with a resident
- Full immunization is achieved two (2) weeks after the first dose has been provided

The Ministry has prepared a [Long-Term Care Visitor, Absences and Social Gatherings snapshot](#) that clearly shows visitor requirements for fully immunized and partially/unimmunized parties and is attached for your reference.

We are very excited to begin to reunite our residents with their friends and loved ones and appreciate your patience and understanding as we develop safe procedures to continue to ensure the safety of your loved ones. We will continue to keep you updated as we move through the phases of the Provinces Roadmap to Recovery.

Stay safe and best wishes!

Sincerely,

Jane

Jane Sinclair
General Manager, Health and Emergency Services
County of Simcoe