

Simcoe Manor Family Council

Minutes of Meeting July 13, 2022

- **Present:** Rosa Athanassoulis – Programs and Support Service Supervisor, Susan Calder, Linda Sherman, Deborah King, Sandi Nemenyi
- **Welcome** – Susan Calder
- **Approval of Minutes from June 1, 2022** – Approved by Linda Sherman
Seconded by Deborah King
- **Resident Family Satisfaction Survey** – Rosa Athanassoulis
 - Olga who is Liability Coordinator will review the results of the survey from 2019 and 2020 at a future meeting, either August 2022 or September 2022 – she will provide the results of surveys and actions to be taken in future for moving forward
- **Care2Talk** – Susan Calder
 - a communication device for families and residents – provides direct simple facial /oral communication at the touch of an icon without the complications of logins, etc. – discussed recently by Family Councils of Ontario
 - link – <https://www.care2talk.io>
- **LTCare Form** – Rosa Athanassoulis
 - paper form can be picked up from front office and can be returned there after it is completed
 - families and residents are always urged to speak with staff members, e.g., floor nurses, management, etc. with concerns
 - suggestion – for easy availability – place on the County website – it is available online at the Simcoe Manor site
- **Fundamental Principle and Residents' Bill of Rights** – Rosa Athanassoulis
 - now updated with simplified language
 - emphasizes ongoing safe support for residents
 - new to the Bill of Rights are #20 and #25
 - Linda Sherman inquired about new building resident rooms – they will be private - a wall separating two residents with a shared washroom
- **Treasurer's Report** – Sandi Nemenyi
 - \$162 deposited from basket raffle in June
 - current balance is \$181.82

- **Duet Tandem Bike** – Rosa Athanassoulis
 - as discussed previously, \$5000 is available
 - future fundraisers will benefit bike
 - approach local organizations – letters of information should include benefits of bike for residents, possible use by volunteers, training and safety, money amounts to be kept in reserve for annual safety/satisfaction checks, testimonies of satisfaction from current users
 - possible organizations with grants include Rogers, Hydro One
 - Sandi will check for possible local grant organizations

- **Trivia Night Fundraiser** – Rosa Athanassoulis
 - program activationist Sheri Burke organizes monthly Trivia Nights in community
 - possible to earn \$1000 in one night
 - would Family Council want to organize a group?

- **Home Updates** – Rosa Athanassoulis
 - activationist Steve Fagan will review features of Zoom and Microsoft Teams at Family Council meeting in September
 - Rosa will invite Jane Sinclair and Janina Grabowski to September’s meeting for discussion of changing restrictions under Covid for residents and families
 - Deborah King thanked Stacy for bringing Toothpicks back to Simcoe Manor

- **New Business** – Susan Calder and Rosa Athanassoulis
 - will there be any future Town Hall meetings – Rosa will check with Jane Sinclair
 - concerns expressed by member Linda Sherman – are “champions” available at each shift on all units? – sometimes does not recognize any staff members to go to with concerns since staff changes began at the beginning of July
 - Deborah King expressed concerns about cautionary signage in front of Simcoe Manor by roadside for safety of residents – need more signs for speed reduction and notice of seniors using crossings and roadways – she has tried to speak with police who will watch for a while then do not return, and Town who referred her to Engineering Department
 - Deborah King and Linda Sherman expressed concerns regarding regular brushing of teeth, presence of champions on each unit at each shift as discussed by Stacy Mackenzie in June meeting, regular shaving of men, care plan posted in residents’ rooms, use of lift for transfer or residents, use of talcum powder
 - a Response Form will be sent to appropriate management regarding these concerns (above)
 - Magic Table is working – sometimes projections are more easily workable if place on a wall
 - how is the Family Portal being received? - there have not been a lot of requests for its use – Family Council members can spread word about portal to family members

- **Meeting adjourned – 4:45 P.M., Sandi Nemenyi**

***Next meeting:
August 3, at 3 P.M.
Tea Room of Simcoe Manor
AND/OR
Via Microsoft Teams***