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#### MINUTES

**MEETING DATE:** 10/4/2012

**MEETING TIME:** 2:00 p.m. – 4:00 p.m.

**ATTENDANCE:** Cayen, A. (Colibri); Douglas, L. (recording secretary); Peddle, S. (David Busby

Street Centre); Skybin, Y. (YMCA Newcomer Services); Varughese, S. (Catholic

Family Services); Webster, G. (Chair); Wisken, R. (LIP)

Regrets: D'Ambrosio, L. (Best Start); Ing, K. (Ontario Early Years Centre); Plewes, S. (North Simcoe Muskoka LHIN; Rowbotham, S. (Ontario Early Years Centre);

Saniga, B. (Catulpa)

SUBJECT: LIP Human Services Sub-council Meeting

## 1) Welcome and Introductions

The Chair welcomed members, and members introduced themselves.

# 2) Roundtable Updates

### Y. Skybin, YMCA Newcomer Services

services are now being offered on Saturday at the mall

## S. Peddle, David Busby Street Centre

- Higher number of seniors and families
- Outreach van services 56 people a night

# A. Cayen, Colibri

- Ready to offer francophone services for children and mothers who are victims of domestic violence
- Group counselling sessions available

### D. Woods, Child Youth & Family Services Coalition of Simcoe County

- Update of work plans of two main structures of coalition
- Make coalition members more newcomer friendly
- Planning table and council updated on priorities

## S. Varughese, Catholic Family Services

- Satellite locations Alliston, Collingwood, Midland
- Walk-in service offered

#### G. Webster, OPP

- Major crime rates going down in all districts
- Workload remains high
- 911 calls time-consuming

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### 3) Terms of Reference

There was discussion on establishing a terms of reference for the sub-council. The terms of reference that was previously circulated served as a sample only. Terms should incorporate structure, goals, commitment, outcome, etc.

This item was tabled to allow members to review and discuss terms within their organization.

## 4) <u>Presentation by YMCA Newcomer Services (Yana Skybin)</u>

Y. Skybin made a presentation on the Settlement Services offered by the YMCA including its origins, location, services in Barrie as well as Orillia, Innisfil and Midland, Collingwood on demand, by CIC and MCI funding, criteria for service, language classes in Barrie, child care, language assessment, settlement services - information & referral services (SIN, OHIP, licenses, child care), orientation to services (housing, schools, health care, legal services, translation, evaluation of educational documents, employment services, etc.). Y. Skybin will forward a copy of the presentation slides to LIP for distribution to members.

#### 5) Working Groups

R. Wisken contacted those who expressed interest in working groups on interpretation/translation framework and best practices conference framework.

### Best Practices:

- D. Woods will contact the working group (B. Saniga, G.Webster, S. Goruk, L. D'Ambrosio) to set up an initial meeting.
- Full blown conference or workshop attached to another event
- What would be useful in a best practices workshop/conference?
- Identify what works well in an organization not necessarily an entire organization but a program works well
- Get views of newcomers
- Who is target? → Human services professionals → network
- Objective look at other communities? own community?; regional strategy outcome
- Meaningful component for group
- Determine how to input strategy building into own organization
- Practical; do-able
- Offer in French also

### Translation/Interpretation Framework

- Working group: S. Varughese, Y. Skybin, A. Cayen
- How to meet requirements for certified translator? Ability to deal with confidential material. How to get someone locally in translation bank?
- How to become certified?
- Access to pathway to become certified
- Helpful to know within each other's organizations what languages are spoken
- Put a framework together around gaps
- reach out to language bank in Toronto
- don't invent the wheel
- adapt to community

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#### **Timeline**

Working groups to meet before next meeting and report back.

# 6) <u>Mapping Human Services Sector</u>

- Who is missing from the group? (i.e. CAS, Salvation Army)
- How to engage our community partners?
- Some organizations have diversity committees, policies → Catholic Family Services
- Others may join after best practices conference
- Conference must be appealing to attract others
- Get dynamic speaker lunch n' learn to share info on population projections to energize community to become engaged
- Simcoe County Alliance on Homelessness encourage staff to attend.
- Basic needs task groups lots of opportunities to attend
- Short, sweet, effective message
- Packaging and selling
- Coalition LHIN collaborating on youth mental health plan

## 7) Opening Doors Project Workshops – November 6 & 7

LIP is sponsoring 4 Opening Doors Project Workshops on November 6 & 7 at the Township of Springwater Administration Centre. All workshops are free.

## 8) Next Meeting Date

The next meeting will take place on November 21 – 9:00 a.m. – at the County of Simcoe Administration Centre.

### 9) Other Business

There was no other business at this time.

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