



CHPI-Funded Service Provider Meeting

October 17, 2019

simcoe.ca

Agenda



1. Welcome and introductions
2. CHPI program updates
3. Serious occurrence process and form
4. Homeless system updates
5. CHPI indicators



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CHPI Program Updates



- a. CHPI One-time funding
- b. CHPI Review update
- c. Audited financial statements
- d. Quarterly reporting



Serious Occurrence Process



- Serious occurrence (SO) takes place during a County of Simcoe funded program
- SO form to be completed and submitted within 24 hours of the incident
- Record of SO will provide information to support training
- When should a SO form be submitted?
 - Death of a client
 - A serious injury to a client
 - Alleged abuse or mistreatment of a client
 - Missing client (police report filed)
 - Disaster on premises
 - Complain about service/safety standard
 - Disease outbreak
 - Other (Complain made by or about a client or any other SO)



Serious Occurrence Form



County of Simcoe
 Social and Community Services
 Children & Community Services
 Department
 1110 Highway 26
 Midhurst, Ontario L0K 1W6
 Main Line (705) 722-3132
 Eastern Area (800) 729-4514
 Fax (705) 729-9539
 simcoe.ca

Comté de Simcoe
 Services sociaux
 et communautaires
 Services à l'enfance
 et à la communauté
 1110, autoroute 26
 Midhurst, Ontario L0K 1W6
 Ligne principale (705) 722-3132
 Région de l'est (800) 729-4514
 Télécopieur (705) 729-9539

SOCIAL AND
 COMMUNITY SERVICES

SERIOUS OCCURRENCE REPORT- HOMELESSNESS COMMUNITY PROGRAMS

(TO BE SUBMITTED WITHIN 24 HOURS OF OCCURRENCE)

Name of Service Provider: _____

Site address (full address): _____

Executive Director: _____

Board President/Owner: _____
 *if applicable

Occurrence Information

Date of incident (wwdoyyyy): _____

Time of occurrence (if known): AM PM

Date & time when occurrence is deemed to be a serious occurrence* (wwdoyyyy): _____
 Time: AM PM

*Please explain if more than 24 hours have passed since date and time of the occurrence: _____

Reported by: _____ Position: _____

Phone #: _____

SECTION A: CLIENT DATA

Name of client(s) involved (first name and initial of surname ONLY) and date of birth (MM/DD/YYYY):

1. _____
2. _____
3. _____

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SOCIAL AND
 COMMUNITY SERVICES

SECTION C: DETAILS OF SERIOUS OCCURRENCE

Summary of occurrence - tick if this information is on an attachment or note below.

Who has been notified?

Police

Fire

Municipal By-law

Insurance Company

RHPRA (Residential Homes Regulatory Authority)

OPST (Office of the Public Guardian and Trustee)

Parent/Guardian/Emergency Contact

Other(s) Please specify: _____

Further action proposed by service provider - tick if other pages are attached

Direction, if any, provided by County - tick if other pages are attached

SECTION D: INQUIRY REPORT SIGN OFF

Submitted by (Name & Position): _____

Phone Number: _____

Completion date & time: (wwdoyyyy): _____ Time: AM PM

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Homeless System Updates

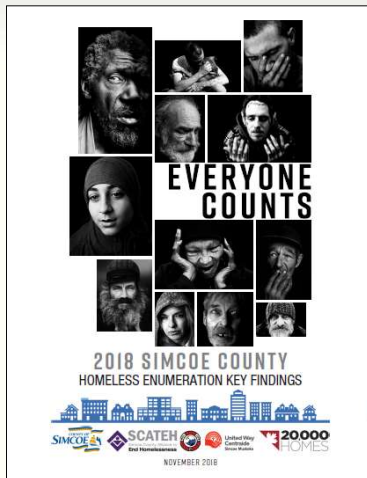


- a. Built for Zero (BFZ)
 - i. By-Name List (BNL)
 - ii. Coordinated Access System (CAS)
- b. Common Intake and Consent Forms
- c. Homeless Individuals and Families Information System (HIFIS)
- d. Enumeration: April 21- April 23, 2020

www.simcoe.ca/hifis



Enumeration



- 697 people experiencing homelessness
- 276 high acuity
- 260 chronic homelessness

- 137 local agency staff
- 77 community volunteers



CHPI Vision



“A coordinated and holistic service delivery system that is people-centered, evidence informed and outcomes-based, and reflects a Housing First approach that focuses on homelessness prevention and reduces reliance on emergency services.”

→ This vision reflects a shift towards a system that focuses on proactive and permanent housing solutions rather than reactive responses to homelessness.



CHPI Guiding Principles



- Housing First
- People-centered
- Partnerships
- Locally driven
- Inclusive
- Fiscally responsible
- Outcome-focused



4 provincial homelessness priorities:

1. Chronic homelessness
2. Youth
3. Indigenous persons
4. Homelessness following transitions from provincially-funded institutions and service systems



4 Service Categories



1. Emergency Shelter Solutions

Provides relief to households experiencing homelessness

2. Housing with Related Supports

Long-term/ transitional housing with supports

3. Other Services and Supports

e.g., outreach, case mgmt., discharge planning

4. Homelessness Prevention

e.g., landlord outreach and mediation, housing retention



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CHPI Program Outcomes



Two Key Program Outcomes:

1. People experiencing homelessness obtain and retain housing

2. People at risk of homelessness remain housed



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CHPI Indicator Reporting



- Only report on outcomes achieved with provincial CHPI funding
- Counting households
- The same household may be counted more than once depending on the type and number of services or supports received



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CHPI Program Outcomes

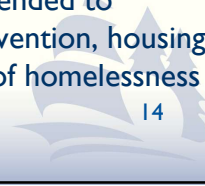


1. People experiencing homelessness obtain and retain housing

The indicators that measure Outcome 1 are intended to capture the number of households experiencing homelessness who were supported in obtaining housing (i.e. moving people into more stable housing)

2. People at risk of homelessness remain housed

The indicators that measure Outcome 2 are intended to capture interventions aimed at housing loss prevention, housing retention and re-housing of households at risk of homelessness



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Indicator 1.1 and 1.2



Outcome 1: People experiencing homelessness obtain and retain housing

- Unsheltered/provisionally accommodated (NOT residing in an emergency shelter)
- **Includes:** staying with friends/acquaintances, correctional institutions, hospitals, residential treatment, etc.
- **Does NOT include:** emergency shelters, group homes, retirement homes, long-term care homes, and crown ward facilities.
- A household experiencing multiple transitions would be counted more than once



Indicator 1.3 and 1.4



Outcome 1: People experiencing homelessness obtain and retain housing

- A household that experiences multiple transitions in a reporting period may be counted multiple times under this measure
- A household counted under this indicator may also be counted under other indicators
- e.g., If the household retains their housing for a period of over 6 months they would be counted again under indicator 2.3 Housing Retention



Indicator 1.5 Services & Supports



Outcome 1: People experiencing homelessness obtain and retain housing

- This indicator intends to capture the number of households experiencing homelessness that received services and supports not captured in another indicator during the reporting period
- These services and supports should not be related to the provision of accommodation and may not necessarily directly lead to supporting a household in finding or retaining housing
- e.g., outreach, meal programs, case management, identification clinics, practical assistance, information and referrals



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Indicator 1.5a, 1.5b, 1.5c



Outcome 1: People experiencing homelessness obtain and retain housing

Examples:

- 1.5a Obtaining Housing: housing search assistance, utility/rent deposits
- 1.5b Education: budgeting skills, tenant rights, life skills training
- 1.5c Employment Assistance Referral: An employment-related service is defined as assistance with job searching, job matching, employment-related workshops/resources and information, referrals to employment supports and training services



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Indicators 2.1 & 2.2



Outcome 2: People at risk of homelessness remain housed

Examples:

- 2.1: A single individual residing in a transitional housing unit moving into an RGI unit would be counted as one (1)
- 2.2: A household being provided with legal or dispute resolution assistance in order to avoid eviction would be counted as one (1)
 - A household that experiences multiple instances of assistance in a reporting period may be counted multiple times under this indicator



Indicator 2.3



Outcome 2: People at risk of homelessness remain housed

- This indicator intends to capture the number of households who are successfully retaining long-term housing and receiving ongoing subsidy and/or supports through CHPI during the reporting period.



Indicator 2.4



Outcome 2: People at risk of homelessness remain housed

- This indicator intends to capture the number of households at-risk of homelessness that receive services and supports that are not captured in another indicator during the reporting period
- Households reported under this indicator should be receiving services that are not related to the provision of accommodation. The services received may not directly lead to supporting a household in retaining housing.



Indicator 2.4a & 2.4b



Outcome 2: People at risk of homelessness remain housed

Examples:

- 2.4a: Provision of education services to assist with maintaining housing. Examples include: budgeting skills, tenant rights, life skills training
- 2.4b: Provision of outreach and referrals to employment-related services that assist a household in maintaining their housing
- An employment-related service is defined as assistance with job searching, job matching, employment-related workshops/resources and information

