



Homelessness Services and Shelter Supports in Barrie

Updated: April 2022

SHELTER INTAKE & DIVERSION LINE: 705-828-3795

Centralized Shelter Intake Line - is a support for individuals and families experiencing homelessness in Barrie and South Georgian Bay who require immediate emergency shelter. This program includes: coordinated shelter support/placement with family shelters, shelters for single women identified and single men identified, gender fluid individuals and youth 16 years and older. This is a triage, resource, access, and diversion program with collaborating partners of Salvation Army Barrie Bayside Mission, Elizabeth Fry Society Simcoe Muskoka, Youth Haven and Busby Centre. For those who do not have access to a phone please connect with Busby Detour Outreach Team in various locations of Barrie and South Georgian Bay.

Sheltering agencies can also be contacted directly.

The Busby Centre – Emergency Shelter

Busby Shelter 88 Mulcaster Street

55 beds hours of operation: 7:00 p.m. – 8:00 a.m.

Busby 88 Mulcaster Line 705-790-7028

Busby considers adults 18+ requiring emergency shelter for intake. People who utilize our shelter services flow into our program from a variety of sources including; our intake call line(s), outreach, hospital and corrections discharge planning with institutions, police, community partners, etc. We work a diversion and triage model, and consider our most vulnerable individuals first.

Snacks and beverages are provided for participants staying in our programs. Busby shelter programs practice harm reduction supports and a housing focused model. This is a lower barrier program. We have Harm Reduction supplies access on-site and support safety planning for off site use for those who are using substances and alcohol as we are not eligible to be a safe consumption site.

Busby Shelter Rose Street

Up to 50 beds, Hours of operation: TBD

The Busby Centre – Outreach Teams

Outreach Program

Our Detour Street Outreach Team is providing services 7 days a week with hours of 8am-7pm. This team can be reached at 705-790-5654, and is connecting with people experiencing unsheltered homelessness through the city of Barrie and area. This team provides brief service housing and harm reduction support as well as more intense case manage support for those who are not connected to



Busby cont...

other supports. They also facilitate medical, corrections and other support appointments virtually out in the community. Daily stops include; Spirit Catcher at 10am & 1:30pm, CMHA 15 Bradford Street at 5:30pm, and in the front parking lot of 88 Mulcaster at 6:50pm. The rest of the time is by appointment or community support needs. This team serves individuals and families who are experiencing, or at risk of homelessness. Accessible items include; food, hygiene supplies, seasonal clothing, bedding and linens, tents, tarps, harm reduction supplies, pet food, etc.

Drop In/Warming Centre Programs and Services

88 Mulcaster Street Centre

Busby Centre Drop-in Services

Open 8:30am-6pm – limited spaces

Main line: 705-790-7028

Our staff meet with each person accessing our program to work on housing and health plans as well as support in other areas that effect housing access. We have had many people move from shelter to housing, go to addictions treatment, etc. Our staff assist to facilitate virtual medical, housing, court and other urgent meetings or appointments through access to on-site virtual mediums.

Additionally, people can access general support, warming space, basic needs items, free showers, harm reduction supplies, etc. onsite during our drop-in program.

The following community partners offer on-site support (occasionally limited during outbreak):

- Canadian Mental Health Association
- Paramedicine Program, The County of Simcoe
- Empower Simcoe
- HepCure – Hep C testing, treatment and support
- Listening Post
- Hospice Simcoe (assist with grief support when there is a death in the community)

Other Programs and Services

South Georgian Bay Shelter Program

Busby is facilitating emergency overnight shelter and warming space for individuals and families experiencing homelessness in the South Georgian Bay area.

Trustee Program

This is a volunteer Trustee program that assists participants to deposit money into trusteeship bank account and receive brief support with money management. This is a self-directed, case management supported program.



Elizabeth Fry Society Simcoe Muskoka

102 Maple Ave Location (36 beds, 24 Hour Access) Intake or inquiry: 705-725-0613 ext. 0

36 bed facility for women and gender diverse individuals requiring shelter, or who are exiting institutions, who are over the age of 18. Folks who utilize our shelter services access our program from a variety of referral sources including; self either in person or through our intake call line, outreach, hospital and corrections discharge planning with institutions, police, other community partners, etc. We utilize a shelter diversion and triage model, and consider most vulnerable individuals for bed placement first. 3 meals plus snack are provided.

Our staff meet with each individual staying in the program to work on housing and health plans. We have had many people move from shelter to housing, supported housing, addictions treatment, etc. Our staff assist to facilitate medical, housing, legal and other urgent meetings or appointments either in person or through access to on-site virtual mediums. Harm reduction supplies and safety planning available on-site.

The following community partners offer on-site support (occasionally limited during outbreak):

- Canadian Mental Health Association
- Paramedicine Program, The County of Simcoe
- Empower Simcoe
- HepCure – Hep C testing, treatment and support
- Listening Post

Day support at Elizabeth Fry Society Simcoe Muskoka is available from 9:00 am -4:00 pm, Monday through Thursday for: general support, facilitating access to shelter, hygiene supplies, seasonal clothing (as available), Naloxone kits and access to washrooms.

Temporary Emergency Shelter Location Intake or inquiry: 705-725-0613 ext. 0 10 beds, overnight only, Open until Dec 31, 2022

Elizabeth Fry Society Simcoe Muskoka operates a 10-bed temporary overnight emergency shelter in the City of Barrie for women and gender diverse individuals requiring emergency shelter. **Hours of operation are from 5:00 p.m. – 9:00 a.m. Shelter users must be off-site between 9:00 a.m. and 5:00 p.m.** Our staff meet with each individual staying in the program to work on housing and health plans. Breakfast, Dinner and snacks are provided.

Youth Trustee Program

Youth Trustee Intake: 705-794-6226

Youth aged 16 and 17, who no longer live with a parent or guardian, require a Trustee to access financial benefits through Ontario Works. The Youth Trustee Program, assists with applying for and accessing financial benefits, support to meet Ontario Works program requirements, referrals to other



Elizabeth Fry Society Cont...

agencies, housing searches, access to the food bank, job readiness, transitional preparation out of the program and other resources.

Purposeful Integration Transition Program

705-795-0076

Transitional supports and services to individuals experiencing homelessness when being released from the local Provincial correctional institution, Central North Correctional Centre (CNCC) or local hospitals. Program eligibility includes; individuals of any gender, over the age of 18, who identify as having no fixed address when discharging from CNCC into the community of Simcoe County.

Purposeful Integration Workers will assist individuals in identifying temporary or permanent housing/shelter while connecting participants to community resources to address; housing, health and mental health, and harm reduction, safety planning.

Salvation Army Barrie Bayside Mission Centre

Main Line: 705-728-3737

Shelter

Provides shelter to men (21+) and families (with Children 18 & under in their care). We are a housing focused shelter and work with the individual to find suitable housing. In all situation, diversion from shelter program is attempted first. Health care services (paramedicine clinics) are provided on site for all men in the shelter. Referrals are made for families for any of their health care needs. Each participant is assigned a caseworker and housing access worker to assist in finding suitable housing.

Intake for men – based on available beds, first come-first serve – no waiting list.

Intake for families – call **705-728-3737 ext. 233** to complete shelter diversion, and speak to caseworker. If diversion can't be done, then intake is either completed or the family put on the waiting list (and connected to services).

In-House programming

There are programs offered only to residents of the men shelters (i.e., Anger management, conflict resolution, cooking classes, etc.).

Food

2 meals a day, are provided 7 days a week for lunch and dinner for community members. Lunch is available 12:00 -1:00 pm and Supper is 5:00 pm - 7:00 pm. All meals are served in take-out format. Meals are given out from shelter door during these times. Shelter participants (men) are provided 3 meals a day, plus snack.



Salvation Army Cont...

ID Clinic

Assistance to obtain on Ontario Birth Certificate to low-income individuals. Applications can be completed through OW/ODSP Worker (in-person meeting) or by appointment.

Clothing/Household Assistance

Offered through a voucher program. Appointment to be made with Laura at ext. 227 for a voucher to be redeemed at the Salvation Army Thrift Store. Immediate needs are sometimes met with supplies at the Centre. This includes winter coats. Socks can be asked for at shelter door and provided while supplies last.

Christmas Assistance

Food & toy hampers are provided after Christmas Cheer is done, usually the couple of days leading up to Christmas. This is for people who missed or did not qualify for Christmas Cheer. All inquiries can be directed to Laura at ext. 227.

Income Tax Clinic

The Income Tax Clinic normally runs in March/April. It is still being explored as a possible program for 2022, but will depend on volunteers' availability.

Youth Haven

22 Wellington Street East, Barrie

705-739-7616

Youth Haven provides **emergency housing** and individualized wrap-around supports to youths between the ages of 16-24. Youth Haven is staffed 24 hours, 365 days a year for any youth who needs assistance. Youth Haven's house currently features 19 beds that can safely shelter anyone facing homelessness and in need of shelter.

Youth Haven Transitional Housing, 46 Toronto Street, Barrie

705-739-7686

In addition to our emergency shelter, Youth Haven provides a **Transitional Housing Program** offering 12 off-site transitional beds to youth who may require extra time and skill development to become successful adults in our community. Our transitional housing program helps our young people in-need develop real life skills in a supportive and caring environment, giving them the tools needed to succeed in their own home.

Youth Haven Outreach Services

For inquiries, please contact 705-817-1148



Youth Haven cont...

Our **Outreach counselling and support services** are offered to youth between the ages of 16-24 and their families throughout the County of Simcoe with offices in Barrie, Orillia, South Simcoe and Midland. Some of these services include:

1. 1:1 counselling support for those experiencing a wide range of identified issues including (but not limited to) emotional support, anger management, self esteem, healthy relationships, substance use, etc.
2. Support for parents/caregivers
3. Employment and Education support
4. Advocacy
5. Court support
6. Housing support

Barrie Area Resource numbers:

Busby main line: 705-739-6916

Detour Walking Outreach: 705-627-7086

Mobile Van Outreach: 705-790-5654

Canadian Mental Health Association: 705-726-5033

Empower Simcoe Housing Resources: 705-739-0485

John Howard Society Simcoe Muskoka: 705-733-0683

Gilbert Centre: 705-722-6778

Barrie Shelter Numbers:

Busby Shelter intake: 705-790-7028

Elizabeth Fry Society Simcoe Muskoka
(Shelter for women and gender diverse people): 705-725-0613 Ext.0

Youth Haven (Shelter for 16 - 24 yrs. old): 705-739-7616

Salvation Army (Shelter for men & families): 705-728-3737

Women and Children's Shelter: 705-728-2544